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FROM Heather Moseley, Legal Assistant Clerk  
 DATE May 21, 2004  
 PAGES 5 (including cover)

VOICE NO. 512.322.2637  
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TO Office of Initial Patent Examinations – Customer Service Center  
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FAX NO. 703.746.9195  
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**MESSAGE**

Re: Patent Application Serial Number 10/779,945, filed February 17, 2004 by Robert R. Bushey et al.

Attached please find a Request for Corrected Official Filing Receipt for the above-mentioned patent application.

Thank you,  
 Heather Moseley

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PAGE 1/5 \* RCVD AT 5/21/2004 4:28:50 PM [Eastern Daylight Time] \* SVR:USPTO-EFXRF-2/1 \* DNIS:7469195 \* CSID:5123222501 \* DURATION (mm:ss):02-16

ATTORNEY DOCKET  
064198.0179PATENT APPLICATION  
10/779,945

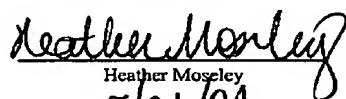
1

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Robert R. Bushey et al.  
 Serial Number: 10/779,945  
 Date Filed: February 17, 2004  
 Group Art: 2184  
 Examiner: Unknown  
 Confirmation No. 9366  
 Title: *System and Method for Managing Recognition Errors in a Multiple Dialog State Environment*

**VIA FACSIMILE TO 703.746.9195**  
**Attention: Office of Initial Patent Examination**  
 Commissioner for Patents  
 P.O. Box 1450  
 Alexandria, VA 22313-1450

I hereby certify that this correspondence is being sent via facsimile, 703.746.9195, to: Office of Initial Patent Examinations Customer Service Center, Commissioner of Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below.

  
 Heather Moseley  
 5/21/04  
 Date

Dear Sir:

**REQUEST FOR CORRECTED OFFICIAL FILING RECEIPT**

Attached is a copy of the Filing Receipt received from the U.S. Patent and Trademark Office in the above-identified patent application for which issuance of a corrected filing receipt is respectfully requested.

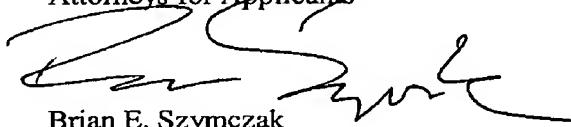
Please correct the city of residence for the third inventor by deleting "Austin, TX" and replacing with --Round Rock, TX--. A corrected filing receipt is respectfully requested.

AUS01:348812.1

ATTORNEY DOCKET  
064198.0179PATENT APPLICATION  
10/779,945

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Applicants believe there is no fee due, however, the Commissioner is hereby authorized to charge any amount required by this paper to Deposit Account No. 50-2148 of Baker Botts L.L.P.

BAKER BOTTS L.L.P.  
Attorneys for Applicants  
Brian E. Szymczak  
Reg. No. 47,120Date: 5/21/04Customer Number **31625**Please send correspondence to:

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## UNITED STATES PATENT AND TRADEMARK OFFICE

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| APPL NO.   | FILING OR 371 (c) DATE | ART UNIT | FIL FEE REC'D | ATTY.DOCKET NO | DRAWINGS | TOT CLMS | IND CLMS |
|------------|------------------------|----------|---------------|----------------|----------|----------|----------|
| 10/779,945 | 02/17/2004             | 2184     | 856           | 064198.0179 ✓  | 5 ✓      | 20 ✓     | 4 ✓      |

## CONFIRMATION NO. 9366

31625 ✓  
 BAKER BOTTS L.L.P.  
 PATENT DEPARTMENT  
 98 SAN JACINTO BLVD., SUITE 1500  
 AUSTIN, TX 78701-4039

## FILING RECEIPT



"OC000000012598780"

Date Mailed: 05/12/2004

Receipt is acknowledged of this regular Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Filing Receipt Corrections, facsimile number 703-746-9195. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

## Applicant(s)

Robert R. Bushey, Cedar Park, TX;  
 John M. Martin, Austin, TX;  
 Benjamin A. Knott, Austin, TX ROUND ROCK, TX

## Assignment For Published Patent Application

SBC Knowledge Ventures, L.P.; ✓

## Domestic Priority data as claimed by applicant

## Foreign Applications

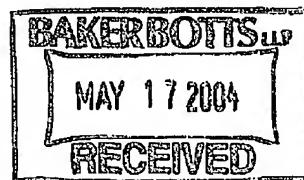
If Required, Foreign Filing License Granted: 05/11/2004

Projected Publication Date: 08/18/2005

Non-Publication Request: No

Early Publication Request: No

DOCKETED  
 MAY 21 2004



## Title

System and method for managing recognition errors in a multiple dialog state environment

**Preliminary Class**

714

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Title 37, Code of Federal Regulations, 5.11 & 5.15**

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